

Parish Needs Survey Results for St. Kevin Parish - Welland, Ontario

Executive Summary

The Diocese of St. Catharines is conducting a parish discernment process “to assess the needs of our parishes to help them to become more effective instruments of the new evangelization” (from Bishop Bergie’s letter of Jan.15, 2015 to the entire diocese). A Parish Needs Survey is being implemented in all parishes as part of this process.

St. Kevin Parish participated in this survey. It was distributed in the pews at all weekend Masses on April 11 and 12, 2015. In all, there were 757 valid surveys. The characteristics of the respondents are described first.

Demographic Characteristics of Respondents

More than three five respondents are female. The average age of respondents is 63 years, with an age range between 16 to 95 years. Two in three respondents are 60 years of age or older. Nearly seven in ten respondents are married or remarried. For respondents’ highest level of education, more than three in five respondents went beyond high school to college or university, one in five respondents completed high school, and less than one in five respondents completed some high school or less.

Activities of Respondents in the Parish

Nine in ten respondents are registered at St. Kevin and nearly all respondents indicate that this parish is their primary place of worship. Respondents have been attending this parish on average for 26 years, with length of attendance ranging from 1 year or less to 69 years. Nearly two in three respondents attend Mass every week or more often. More than one in four attends Mass almost every week. More than one in three respondents is involved in one or more ministries or activities. More than three in five respondents are not involved in any ministries or activities with the parish.

Major findings can be summarized as follows:

Aspects of Parish Life

- **Respondents were asked to provide three things they like best about St. Kevin Parish.** The responses were grouped into categories of similar content. The top three categories are as follows. The first focused on the strong sense of community where it is friendly, warm and inviting, with a feeling of belonging and sense of family. Secondly, respondents like many aspects of the liturgies including the quality of Mass, homilies, the music and choir. The third most frequent set of responses focused on the pastor and priests. They are friendly, warm, knowledgeable, approachable and humorous.
- Nearly all respondents evaluate as “good” or “excellent” the quality of liturgies, the quality of music, and the liturgical decorations and environment.
- More than four in five respondents evaluate leadership provided by the pastor as “excellent.”
- More than nine in ten respondents agree “somewhat” or “strongly” that they would feel comfortable talking with the pastor.
- Four in five respondents evaluate the service provided by priests and deacons as “excellent”.
- Nearly all respondents evaluate the parish’s commitment to social justice as “good” or “excellent”.
- More than nine in ten respondents evaluate as “good” or “excellent”:
 - opportunities for spiritual growth
 - spreading the Gospel/evangelizing

- encouragement to share your time, talents and treasure
- Two in three (66%) evaluate the vision provided by parish leaders as “excellent”.

Parish Strengths

Faith / Spiritual Development

- More than two in three respondents evaluate as “excellent” parish efforts to:
 - nurture your relationship with Jesus Christ
 - educate parishioners in the faith
- More than nine in ten respondents evaluate as “good” or “excellent”
 - children’s liturgy
 - faith formation for adults
 - youth ministry
- More than nine in ten respondents evaluate as “good” or “excellent” parish efforts to:
 - foster spiritual growth
 - meet people’s spiritual needs
 - help you practice gospel values in your daily life
 - offer a Catholic view on current issues

Sense of Community and Parish Involvement

- More than nine in ten respondents evaluate a sense of community within the parish “good” or “excellent”.
- More than three in five respondents evaluate as “excellent” parish efforts to:
 - manage parish finances
 - communicate with parishioners
- More than nine in ten respondents agree “somewhat” or “strongly” that they feel well informed about what goes on in the parish and that they feel included in parish life.
- Nine in ten respondents agree “somewhat” or “strongly” that:
 - parishioners are encouraged to give input to decisions in the parish
 - they feel adequately informed about parish finances

Parish Outreach

- More than two in three evaluate outreach to and advocacy for those in need or distress as “excellent”.
- Two in three respondents evaluate parish outreach to those sick or homebound as “excellent”.
- More than nine in ten respondents evaluate as “good” or “excellent” parish outreach to:

• families	• those in financial need
• those grieving	• married couples
• senior citizens	• new parishioners
- The top three priority groups for parish outreach are youth (ages 13 to 17), young adults, and families.

Opportunities for Improvement

- **Respondents were asked to provide three greatest challenges or needs facing St. Kevin Parish.** The responses were grouped into categories of similar content. The top three categories are as follows. The first most frequent challenge or need relates to young people including youth, children, young families and young adults. Some respondents spoke about them not attending Mass, and others talked about engaging and involving young people in the activities of the parish. The second most frequent challenge or need is outreach. This focuses on helping the poor and feeding the hungry, and also on reaching out to others such as seniors, widows, single parents, single adults, those alienated and marginalized. The third

category was the issue of attendance, with dwindling participation and an aging population. Some expressed the need to attract or invite new parishioners and to bring back those who have left.

- Three in ten respondents evaluate parish outreach as “fair” or “poor” for inactive Catholics.
- More than four in five respondents agree “somewhat” or “strongly” that they want to volunteer more for the parish.

Overview of Survey and Report

The Parish Needs Survey contains questions developed by the Center for Applied Research in the Apostolate (CARA). Founded in 1964, CARA is a non-profit Georgetown University-affiliated research center in Washington DC. It conducts social science studies about the Catholic Church and has given permission for the Diocese to utilize or adapt its widely used questions.

The remainder of this report is arranged in three parts. **Part 1** focuses on the demographic characteristics of the respondents and their activities in the parish. **Part 2** provides the results on the evaluations and opinions of parishioners on various aspects of parish life and efforts, persons and programs, and outreach. **Part 3** contains a summary of the text responses to two open-ended questions.

Part 1: Characteristics of Respondents and their Participation in the Parish Summarized Results

The survey contained eleven questions (Questions 52-62) that asked about the demographic characteristics of the respondents and their participation in the parish. Most respondents answered all of these questions; however 2% to 17% provided no response for certain items. The responses to these questions have been summarized below. Tables with full details on the responses are found in Appendix A.

Summary: Demographic Characteristics of Respondents

- Three in five respondents (61%) are female.
- The average age of respondents is 63 years. The age of respondents ranges from 16 to 95 years.
- Two in three respondents (66%) is 60 years of age or older.
- Nearly seven in ten respondents (69%) are married or remarried.
- Highest level of education:
 - More than three in five respondents (63%) went beyond high school to college or university.
 - One in five respondents (21%) noted completion of high school as their highest level of education.
 - Less than one in five respondents (16%) completed some high school or less.

Summary: Activities of Respondents in the Parish

- Nearly two in three respondents (65%) attend Mass every week or more often. More than one in four respondents (28%) attends Mass almost every week.

- Respondents have been attending this parish on average for 26 years; range in length of attendance is from 1 year or less to 69 years.
- Nine in ten respondents (90%) are registered at St. Kevin.
- More than nine in ten respondents (95%) indicate that this parish is their primary place of worship.
- Involvement in ministries or activities at the parish:
 - One in three respondents (37%) is involved in one or more ministries or activities.
 - Nearly one in four respondents (24%) is involved in one ministry or activity.
- More than three in five respondents (62%) are not involved in any ministries or activities with the parish.
- Over four in five respondents (85%) have not attended adult religious education classes at St. Kevin parish in the past 5 years.

Part 2: Parish Life, Efforts, and Outreach
Tabulated Results

This section provides the results in table format for Questions 1 to 51. These questions asked about aspects of parish life, persons and programs, parish efforts and outreach. The values in the tables show the percentages of responses for each item, calculated out of 100 percent (based on the number of parishioners who answered the question).

In addition, the percentage of all respondents that did not complete a question is separately calculated out of 100 percent for clarity of comparison. The column for these percentages is marked NR for non-response. It is important to remember that parishioners could leave a question blank if it was not applicable to them or the parish, they did not know, or for other reasons for which they could not provide a response.

For most questions, the response options ranged from 1 to 4 and the meaning of these options is provided in the tables. The results in each table have been re-ordered based on the highest to lowest percentage in the column marked “Exc” which refers to the “Excellent” response option for Questions 1 to 42. For Questions 46 to 51, re-ordering is based on column 4, Strongly Agree.

The information in the following tables may be used to determine parish strengths as well as opportunities for improvement. For example, looking at the percentages in the columns for Excellent or Good, or those two in combination, gives a positive perspective on parish life; i.e., parish strengths. The same applies to those responses that are Strongly Agree and/or Somewhat Agree. Conversely, areas where the parish may view the results as opportunities for improvement are found by looking at percentages in the columns for Poor and/or Fair, and Strongly Disagree and/or Somewhat Disagree. Statements that represent major findings have been included in the Executive Summary. These are generally based on ratings for strengths that are between 65 to 85% for “Excellent” and greater than or equal to 90% for “Good” and “Excellent” combined. For those that may present opportunities for improvement, the combined rating of “Fair” and “Poor” is 30%.

Table 1. Percentage of Respondents for Questions 1 to 11:

“Please evaluate these aspects of parish life.”

Poor	Fair	Good	Exc*	NR*	Question # and Description – Re-ordered
1	3	19	78	6	8. Its commitment to social justice
1	3	18	78	5	11. The quality of music
1	3	20	76	4	9. The quality of liturgies
1	3	25	71	5	10. Liturgical decorations and environment
1	4	26	69	9	5. Outreach to and advocacy for those in need or distress
1	4	29	67	5	3. Efforts to educate parishioners in the faith
1	3	30	66	5	2. Vision provided by parish leaders
1	4	31	64	3	1. Sense of community within the parish
1	6	35	58	7	6. Spreading the Gospel/evangelizing
1	5	36	58	7	7. Opportunities for spiritual growth
1	7	38	54	6	4. Encouragement to share your time, talents and treasure with the parish

* Exc = Excellent; NR = No Response (don't know, not applicable)

NB: “No Response” ranges from 3% to 9% for these items.

Table 2. Percentage of Respondents for Questions 12 to 18:

“Please evaluate the following persons and programs.”

Poor	Fair	Good	Exc*	NR*	Question # and Description – Re-ordered
1	1	13	85	4	12. Leadership provided by the pastor
1	2	16	81	4	13. Service provided by priests and deacons
1	4	25	70	11	14. Friendliness of the parish office staff
1	3	31	65	39	15. Children's liturgy
1	7	36	56	45	16. Youth ministry
2	4	39	55	27	17. Faith formation for adults
2	9	42	47	17	18. Social activities

* Exc = Excellent; NR = No Response (don't know, not applicable)

NB: “No Response” ranges from 4% to 45% for these items.

Table 3. Percentage of Respondents for Questions 19 to 26

“Please evaluate parish efforts to:”

Poor	Fair	Good	Exc*	NR*	Question # and Description – Re-ordered
1	2	29	68	6	20. Nurture your relationship with Jesus Christ
2	3	28	67	23	26. Manage parish finances
1	3	31	65	5	19. Communicate with parishioners
1	6	30	63	7	22. Offer a Catholic view on current issues
1	4	34	62	11	21. Foster spiritual growth
1	6	32	61	9	25. Invite you to participate in parish ministries
1	5	36	59	9	24. Meet people’s spiritual needs
1	6	40	54	7	23. Help you practice gospel values in your daily life

* Exc = Excellent; NR = No Response (don’t know, not applicable)

NB: “No Response” ranges from 5% to 23% for these items; most are ≤ 11%

Table 4. Percentage of Respondents for Questions 27 to 42

*“Parishes may reach out to many different types of parishioners to meet their needs.
Please evaluate parish outreach to these groups.”*

Poor	Fair	Good	Exc*	NR	Question # and Description – Re-ordered
1	6	28	66	30	37. Those sick or homebound
1	7	30	63	34	38. Those grieving
1	7	32	60	40	39. Those in financial need
1	7	34	57	43	27. Children (ages 4 to 12)
1	6	36	57	33	33. Families
2	5	37	56	30	30. Senior citizens
1	5	38	56	32	42. Visitors and guests
1	7	40	52	37	32. Married couples
2	7	40	52	39	41. New parishioners
4	9	41	46	52	34. Widows or widowers
4	14	41	41	48	28. Youth (ages 13 to 17)
5	15	42	39	54	31. Single adults
5	15	43	38	60	36. Single parents
4	16	43	37	28	35. Those divorced or separated
5	17	41	36	49	29. Young adults
7	23	38	33	54	40. Inactive Catholics

* Exc = Excellent; NR = No Response (don’t know, not applicable)

NB: “No Response” ranges from 28% to 60% for these items.

Table 5. Percentage of Responses for Questions 43 to 45

*“Using the numbers for items 27-42 above,
to which three groups should the parish give **most priority for meeting their needs?**”*

Of the 16 types of parishioners to whom the parish provides outreach (that were listed in Questions 27 to 42), respondents were asked to indicate three of these groups to which the parish should give top priority for meeting their needs. Respondents were not asked to rank their three responses so data were combined across the three sets of responses for Questions 43 to 45. The maximum number of responses could have been 2271 (i.e., n=757 total number of respondents x 3 comments per person = 2271). Many did provide three responses but others had only one or two, or gave no response. There were 517 respondents providing 1479 responses to these questions.

Number of responses	Percentages based on all responses	Names of Groups Arranged by highest to lowest %
204	14	28. Youth (ages 13 to 17)
187	13	29. Young adults
158	11	33. Families
122	8	40. Inactive Catholics
119	8	37. Those sick or homebound
114	8	39. Those in financial need
89	6	38. Those grieving
88	6	30. Senior citizens
85	6	27. Children (ages 4 to 12)
63	4	36. Single parents
58	4	35. Those divorced or separated
53	4	34. Widows or widowers
48	3	41. New parishioners
43	3	32. Married couples
41	3	31. Single adults
7	1	42. Visitors and guests

Based on the data in Table 5, the three groups to which the parish should give top priority for meeting their needs are: youth (ages 13 to 17), young adults, and families.

There were several questions about parish life (Questions 46 to 51) that used a different set of response options. These were based on degrees of agreement with statements. The response options are:

1 = Strongly Disagree 3 = Somewhat Agree NR = No Response
 2 = Somewhat Disagree 4 = Strongly Agree

Table 6. Percentage of Respondents for Questions 46 to 51
“Please respond to the following about parish life.”

Disagreement		Agreement		NR*	Question # and Description – Re-ordered
1	2	3	4		
1	2	17	79	6	49. I would feel comfortable talking with the pastor.
1	3	28	68	5	47. I feel well informed about what goes on in our parish.
1	4	35	61	7	46. I feel included in parish life.
2	8	33	57	12	48. I feel adequately informed about parish finances.
1	8	45	46	21	50. Parishioners are encouraged to give input to decisions in the parish.
4	15	46	36	41	51. I want to volunteer more for the parish.

* NR = No Response (don’t know, not applicable)
 NB: “No Response” ranges from 5% to 41% for these items.

Part 3: Qualitative Data:
Like Best about Parish and Greatest Challenges or Needs
Summarized Results for Questions 63 and 64

The qualitative information in this section is a summary of the text responses to two open-ended questions, Questions 63 and 64. Both of these questions allowed the respondent to supply three statements. Many did provide three but others only one or two, or gave no response. Because the question did not ask respondents to rank their three statements, all responses for each question were merged together for content analysis. The responses for each question were then grouped into categories of similar content. A full listing of all responses grouped into categories is found in Appendix B.

Question 63: *What three things do you like best about the parish?*

There were 617 respondents to this question and they provided 1627 responses or statements. The responses were then grouped into eight categories. The top three categories are described below.

Summary of Top Three Responses for “Like Best about the Parish”:

Strong Sense of Community is the category with the most frequent responses. Many respondents simply stated “the parishioners” as what they like best and many others talked about them as being very friendly, approachable, warm, and inviting. Also many respondents talked about the parish as having a “welcoming atmosphere”. There is a sense of belonging and a “family atmosphere”. One respondent said “It’s one big loving family with Our Lord at the head of the table”. Some respondents stated that they like best “the openness” and “inclusion of all”. Several mentioned about the “spirit” of the parish and one respondent said the “mood of the parish is hospitable and alive”.

The second category of similar responses focused on the **Liturgy and Spiritual Life**. The quality of Mass was mentioned by several respondents and some commented on “the spirituality of the Mass”, “the solemnity” and one respondent said “liturgies - well planned and profound” and another “very meaningful”. Many respondents like best the homilies and some described these as “always inspiring”, “helpful in understanding the scriptures”, and “relate to life outside church”. The music and choir were also mentioned by many respondents. Music was described as uplifting and inspirational and one respondent noted “the beautiful voices expressing prayer through our choir”. Some like best children’s liturgy, Taize services and variety of Mass times.

The Pastor and Priests was the third most frequent set of responses. Many respondents talked about them as being friendly, warm, welcoming, humorous, and approachable and “demonstrate genuine care”. One respondent stated: “the priests are very helpful and readily available if you need to talk over any concerns”. Several respondents commented on the “strong leadership” of the pastor and priests. Some respondents commented on how the priests are knowledgeable and one added that they are “informed about Catholic, personal modern issues”. One respondent like best “our priests who are instructional but non-judgmental and who are very encouraging” and another noted that “our priests who do not hesitate to teach us and help us understand Jesus”.

Question 64 – What are the three greatest challenges or needs facing the parish?

There were 462 respondents to this question and they provided 939 responses or statements. The responses were then grouped into eight categories. The top three categories are described below.

Summary of Top Three Responses for “Greatest Challenges or Needs Facing the Parish”:

The category with the most frequent comments focuses **Young People including Youth, Children, Young Families and Young Adults**. Many respondents commented generally about young people without specifying ages. They noted that there are “not a lot of young parishioners” and that there is a need for “getting more young people to attend and get involved with the parish and community”. The same concerns apply to the youth – “getting teenagers into the church” and “engaging our youth” and reaching out to them. One respondent spoke about the need for “involving youth in liturgy” and another suggested “establishing a youth Mass”. Several respondents talked about children, families and young adults and the need to draw them in and get them involved in parish life.

The second category for greatest challenges or needs is **Outreach**. Some respondents talked about the increased poverty in the area and others commented on situations of homelessness and unemployment. Respondents expressed a strong concern for the poor and the challenge to “keep meeting needs of the poor”, for “more money for the poor” and for “feeding the less advantaged”. Some respondents commented on the need to continue to or give more support to several resources of help such as St. Vincent de Paul, Food Bank, Harvest Kitchen and Out of the Cold. As one respondent stated, there is need for “supporting all the causes”. Many respondents also

commented on outreach to seniors, those who are widowed, single parents, and single adults. Others expressed the need to reach out to those alienated, marginalized, and who are sick.

The third category with the most frequent set of responses is **Attendance**. Much of the concern was about lack of or dwindling attendance at Mass on a regular basis. This concern was also expressed in terms of the aging population of the parish with some elderly being ill or unable to attend church. Several respondents talked about inactive Catholics. One respondent said: “finding a way to bring back/attract Catholics in the community who no longer attend Mass, and another stated “I would like to see more people come back to the church to renew their faith”. Some respondents commented on the need for more parishioners and this was expressed by one respondent as the need for “new parishioners - growth as community ages”. One respondent saw the challenge as “maintaining a sufficient number of parishioners to sustain the parish”.

Appendix A: St. Kevin Parish

Tabulated Results for Characteristics of Respondents and their Participation in the Parish

Each question, as presented in the survey, is provided with the details of all response options.

52. About how *frequently* do you currently attend Mass?

%	Response Options
1	Never or rarely
2	A few times a year
5	Once or twice a month
28	Almost every week
56	Every week
9	More than once a week
2	No response

53. How many *ministries or activities* are you involved with at the parish?

%	Response Options
62	None
24	One
12	Two to four
1	Five or more
5	No response

54. Years you have attended this parish?

%	Years in Parish
26	Less than 10 years
16	10 – 19 years
12	20 – 29 years
16	30 – 39 years
15	40 – 49 years
15	50 years or more
10	No response

- The average number of years that respondents have been attending this parish is 26 years.
- Respondents have been attending this parish from 1 year or less to 69 years.

Questions 55-58 – Please answer “yes” or “no” to the following questions

% Yes	% No	% NR	Number of Question and Description
90	10	3	55. Are you registered in this parish?
95	5	4	56. Is this parish your primary place of worship?
15	85	6	57. Have you attended adult religious education classes here in the past 5 years?
52	48	17	58. Will/did your spouse also complete this survey?

59. Year you were *born*: Note: Year of birth was used to calculate Age of Respondents.

%	Age of Respondents
6	Less than 30 years
7	30 – 39 years
10	40 – 49 years
12	50 – 59 years
26	60 – 69 years
40	70 years or more
6	No response

- Ages range from 16 to 95 years.
- Average age is 63 years.

60. Gender

%	Response Options
39	Male
61	Female
4	No response

61. What *best* describes your current marital status?

%	Response Options
10	Single, never married
69	Married or remarried
6	Divorced or separated
15	Widowed
4	No response

62. What *best* describes your highest level of education?

%	Response Options
16	Some high school or less
21	High school diploma
15	Some college
19	Completed college
15	Bachelor’s degree
14	Graduate degree
5	No response

Appendix B (revised): St. Kevin Parish

Categorized Text Responses for Questions 63 and 64

Introduction

The qualitative information from Questions 63 and 64 are listed here. Both of these questions allowed the respondent to supply three statements. Many did provide three but others only one or two, or gave no response. Because the question did not ask respondents to rank their three statements, all responses for each question were merged together for content analysis. The responses for each question were then grouped into categories of similar content. A heading, shaded in green, describes the nature of the responses and contains a total count (N=xx) for the category. When exact or very similar responses were provided, these have been collapsed, and are noted with an asterisk * indicating multiple responses. The categories with the most frequent similar content are listed first.

Categorized Results for Question 63	
<i>617 respondents provided 1627 responses or statements which are grouped into eight categories</i>	
Strong Sense of Community	N=447 * = multiple responses
Sense of community; The sense of community; The strong sense of community within the parish; Sense of community (friendly, caring parishioners, priests); Sense of community is good; Sense of community upon entering & exiting; Sense of community within the parish; Great sense of community; Parish sense of community; Community; Community (sense of); Community environment; Community feeling; Feeling of community; Parish community; Parish community life; Parish life; Very good parish itself; The community; The feeling of community; Parish community as a whole including Harvest Kitchen and Food Bank; I feel well informed about what goes on in our parish The community as a whole is wonderful; Great atmosphere, inclusive, friendly, inviting; The sense of community and belonging; Community together; The sense of unity; The unity *	Friendliness of people; Friendliness of everyone; Friendliness of others in the parish; Friendliness of parish; Friendliness of parishioners; Friendliness amongst parishioners; Friendliness of people in parish; Friendliness of the other members of parish; Friendliness of the parish community; Friendliness of the regular parishioners; Friendly parishioners; Friendly people; Parishioners mostly friendly; People are friendly; People are very friendly; People very friendly; People are very friendly and welcoming; The friendliness of others; The friendly faces; The friendly people; The parishioners are very friendly; Very friendly people; Friendly - everyday people; Friendliness - warmth of people here; Folks are friendly; Everyone is very friendly and helpful; Everyone is very friendly and kind; Friendly congregation *
Sense of belonging; A feeling of belonging; Feeling of belonging; The feeling of belonging; Warm sense of belonging; We feel like this is where we belong; The sense that all belong; Inclusion of everyone; Inclusiveness - teaching; Inclusion of all; The church is inclusive; Feeling of inclusion; I feel included in parish life; I feel part of the parish; Feel wanted; Open to all; Openness; The openness; Our open environment; Openness/acceptance feeling; Being part of it; Sense of ownership *	Friendly; Very friendly; The friendliness; Friendliness; Friendly & welcoming; Friendly and welcoming; Friendly and open; Friendly greeters; Friendly atmosphere; Friendly attitude; Friendly environment; Friendly parish; Friendly parish - make you feel welcome; Friendly, invitational atmosphere; Friendly, welcoming church; I like the friendliness in the parish; It is a friendly parish; The parish is very friendly and explain all activities; Atmosphere - friendly people; Community - friendliness; Community (is friendly) *

<p>Community; Community (sense of); Community environment; Community feeling; Feeling of community; Parish community; Parish community life; Parish life; Very good parish itself; The community; The feeling of community; Parish community as a whole including Harvest Kitchen and Food Bank; I feel well informed about what goes on in our parish *</p>	<p>Camaraderie; Camaraderie with other parishioners; Fellowship; The Fellowship; The personal relationships with other Christians; Friendship; Friends; Meeting friends; The friendship; Most people very outgoing; Nice people; People are nice; Surrounded by many good people; The people - friendly, compassionate, etc. (secretary should be nicer, friendlier); The people, most are easy to get along *</p>
<p>Community spirit; Spirit; Spirit of community; Good spirit, many things going on; Parish spirit of community; Lively community; Active parish; Mood of the parish is hospitable and alive; Very active; I feel very involved in my parish; People are involved and friendly *</p>	<p>Friendly staff; Friendly office staff; Friendliness of all staff; Friendliness of staff and parishioners; The friendship of the parishioners and priests; The parishioners and pastors are friendly and ready to help you if you have a problem; Friendly parish leaders; Friendliness of parish leaders *</p>
<p>Community with parishioners; Congregation has a sense of community; The community of fellow parishioners; The loyalty every Sunday among the weekly parishioners; There is a sense of community/family; Connection *</p>	<p>St. Kevin's was a very friendly parish, but I have been sick the last 3 yrs. (stroke, heart attack) lost contact with friends and volunteering</p>
<p>It's one big loving family with Our Lord at the head of the table; Family atmosphere; Always feel welcome like going home; It feels like home; The home feeling when you arrive and worship with others; This parish has become my family parish; Feeling of being at home; Feels like home; Making you feel like family; Sense of family; Treat Parish as family; We are family; Family (familiar); Family aspect of parish; Feeling like family *</p>	<p>Congregation; Fellow parishioners; Lots of worshipers; Other parish members; Parishioners; People; People (community); People who attend this church; The members; The parish people; The parishioners; The people; The people that go here; Same parishioners every week *</p>
<p>All are welcome; It is welcome for everybody; Inviting to families, children and others p i.e. Spanish community, refugees; Welcome of the congregation; Welcome to those around you; It is so welcoming; How not snobby they are - so welcoming; Its welcoming of new parishioners; Always very welcoming each day of the year; Welcoming & evangelization of children; Welcoming; Welcomeness; Welcomed; Very welcoming; Parish hospitality *</p>	<p>The welcoming atmosphere of the parish; The welcoming environment; Welcoming and sense of community; How welcoming the parish and community is; Sense of welcoming, friendly atmosphere; Welcoming atmosphere; Welcoming environment; Welcoming manner; Overall very welcoming and friendly; Welcoming, friendly; Inviting; Inviting and honest; Inviting environment; Atmosphere; The atmosphere; The whole atmosphere; I love the atmosphere; Glad to attend *</p>
<p>Always felt welcomed by the priests; Always welcomed/asked how I'm doing; How they try to greet everyone; Recognized; The above (fellowship, priests, ministers) make one welcome *</p>	<p>The warmth of parishioners; The warmth; Warm; Warmth; Warm and friendly; Warm and welcoming; It's warmth; Approachable; Parish is very approachable and welcoming *</p>
<p>Being greeted at the entrance/exit during Sunday Mass; Being greeted by name; Feeling of welcome upon arriving; I feel very good when I enter the church and feel welcomed; People are happy to have ushers greeting them, making them feel welcome; The greetings at the door when turn up for Mass; Well greeted; Always welcome; Always welcoming *</p>	<p>Feeling welcome; Feeling welcome always; Feeling welcomed; Feeling accepted and welcomed; How I feel so welcome; I feel welcome; I feel welcome here; Really feel welcome to this parish; Always feel welcome when attending Mass; Welcoming feeling *</p>

Caring; Caring parish members; Caring parishioners; Compassionate; The caring attitude; The companionship/caring; Everyone is friendly and giving, esp. to those in need - very inspiring; Everyone is ready to help; Kindness *	Comfort; Comfortable atmosphere; Comfortable setting; Feel comfortable; Feel very comfortable; I feel comfortable here; I feel very comfortable; It is kept light and comfortable; Sense of security and comfort; The relaxed atmosphere *
Warm, holy atmosphere; Very Holy Spirit filled church; The feelings of unity and love; Sense of religious unity; Atmosphere of love; Feel at peace; Feeling of peace; Sense of calm *	Continuity of parish team; The parish leaders; The sense of humor and seriousness on certain topics *
Liturgy and Spiritual Life	N=392 * = multiple responses
Our liturgies; Parish liturgies; Liturgies; Liturgy; Mass; Mass service; Eucharist; Eucharist celebration; The liturgies *	Music; The music; Liturgical music; Music at liturgies; Music at services *
Quality of liturgies; Quality of Mass; Quality of service (homily, music); Liturgies - very meaningful; Liturgy & music very meaningful; Range of good worship; The quality of liturgies; Beautiful liturgies; Liturgies are beautiful *	Choir; The choir; The beautiful voices expressing prayer through our choir; The singers (music); The singing; Choir is lovely; Choir/Singing; Love the choir singing; Organist and choir; Songs; Hymns; Singing; The music / singing; The music and singer *
Way Mass is performed; The way the Masses are conducted - the homilies also; The way Mass is conducted with beautiful music; The liveliness of the liturgy; Solemnity; Solemnity of church services; Regularity to Mass; Mass and its content; Mass ritual - how is carried; Liturgies are always well planned; Liturgies - well planned and profound; The atmosphere at Mass; The spirituality of the Mass and homilies and music; Religious calmness *	The quality of music; The excellent music; The music is great; The music is wonderful; Music is excellent; Music is beautiful; Music can be great; Music at Mass is well done; Music - good effort; Good music; The music - modern, uplifting, very spiritual; "Background" music; Inspirational music; Music is uplifting; Music, people are great but need more music for teens, updated music to make them want to come *
Variety of Liturgical celebrations; Celebration of weekday solemnities - not necessarily the social; Daily Mass in evening during Lent & Taize Services; Eucharist celebrations, Sunday - Week-days; Liturgies & Taize; Family worship; Funeral liturgies *	Music ministry; Our music ministry; The music ministry is excellent; Love music ministry; I like our music program; Excellent music support; Music Ministry - Stephanie, Dahlia, Mrs. Bruch; Music - Kirk family Stephanie; Music ministry and Taize *
Childrens liturgy; The Children's Liturgy; Children's Liturgy for my children which is well run and has young adults involved for my children to look up to; School liturgies and Masses; School Masses very important *	Spiritual; Spiritual and moral needs are met; Spiritual needs are met; Supplies spiritual needs; Spiritual discovery; Spiritual education; Spiritual growth; Foster spiritual growth *
Christmas & Easter Mass; Easter and Christmas celebrations; I like the extra programs at Easter and Christmas *	Provide spiritual guidance especially when a loved one has passed away; Provide spiritual guidance when a loved one has passed away *
Clarity of homilies; Clear explanations; Clarity explaining Gospel; Breaking down sermons so can be easily understood; Explanation of readings and Gospels; Father's explanation of the readings and Gospel; Knowledge of priest explaining scripture; The explanation of the readings; Education of Gospel readings *	Convenience of Mass times; Convenient Mass times; Convenient; Good timing of Masses; Have the choice of Mass you can come to; Choice of Mass times; Availability of services; Availability of means of worship *
Father VJ's homilies; Fr. Jim's homilies; Fr. Mulligan's explanations of the Gospels; Father Jim's explanation of the Gospel; Fr. Jim's synopsis before the readings;	Many Masses which allow for flexibility when you are working several jobs; Times available for Mass are so flexible and encompassing; Numbers of Mass offered

Fr. James Mulligan's homilies, leadership; I love Fr. Mulligan's sermons, you can tell he is a great educator; Fr Jim really knows our bible and teaches us *	during a week and weekends; The morning Masses; Times/frequency of Mass during Sunday and week days *
Relevant homilies; Homilies are very relevant; The pertinent sermons; The relevance and engagement of the homilies; The relevancy of the Gospel and sermon to today's life; Meaningful homilies; Engaging sermons; Concern for social justice in sermons, relevant topics to today; Sermons - fit to our daily lives a lot; Homilies are good and relate to life outside church; I love reflection of the readings. Feel it is most often relevant to me, life *	Mass schedule; Mass hours; Many Masses are available to attend; Mass times; Many Masses; Lots of Mass times; Hours of Mass; Multiple Masses to attend; Number of Masses available to attend; Number of times of Masses; The many times for Mass; The times of numerous Masses; Times Masses are offered; Times of Masses; Variety of Mass times; # of services you can attend on a weekly basis; # of Masses offered; # of Masses listened on week-end; # of Masses *
Homilies are always inspiring; Homilies are always inspiring and helpful in understanding the scriptures; How each homily given provides us with a challenge to live according to Christ's teachings; The insight offered by priests; The positive feel of the preaching/liturgies *	Several Masses on Sunday - no excuse to not attend; Sun. 5:00 Mass available; Sunday evening Mass; Sunday Masses both on Sundays and Saturdays; Early Mass on Sundays; Saturday Mass; Sunday 10:00 a.m. services; Variety of times/days for weekly Mass *
Quality of homilies; Well prepared homilies; Sermons are very good; Sermons are good; The beautiful homilies; The spiritual messages; Great sermons; Quality of sermons and devotion; Homilies (not too long); Short homilies *	Coming to church; Enjoy Mass; Like attending Mass here; That I'm able to attend Mass every Sunday; Masses are busy; # of ministries available Serving Masses *
Homilies; Homily; Sermons; The sermons; The Pastors' homily; Homily by pastor; Lessons; Preaching; Priests' homily; The Gospels teachings; The sermons and the Mass; Weekly/daily sermons; Homilies after Gospel in daily Masses; I enjoy the messages given; I enjoy the sermons; I love the homilies - great message *	Devotions; Stations of the Cross makes for a peaceful place; I am able to visit Jesus in the Holy Tabernacle during the week; A place of prayer and worship; Prayer; Taize prayer; Taize services *
The parish priest are excellent for their homilies and informative (for all ages); Teaching style of leaders; Pastors very good at sermons, including humor; The educational comments before readings and the gospel; Learning more with each reading & Gospel *	Decorations; The decorations for all feasts *
Sense of humor (liturgies, etc.); Bring laughter into Masses, light hearted jokes, etc.; It is not a stuffy or strict atmosphere at church *	Confession
Word of the Lord; Delivers God's word well; Gospel *	
Pastor and Priests	N=364 * = multiple responses
Quality of priests; Excellent priests; Excellence of priests; Both priests are excellent; Our pastor is an excellent person; Best priests (ever); Best priests in Niagara if not in Ontario; The Pastor and Priests are the best - wonderful; Great pastor; Good pastors; Parish priests are great; Priests are great!; Parish priests are very good; Priests are very good; Very good priests; The priests are good; Good priests; Our wonderful Pastors; Parish priests (they are awesome!!); Priests are awesome; The priests are magnificent *	Cares about parishioners; Friendliness and caring of our priests; Friendly, compassionate priests; Kindness of priests; Kindness, devotion and humor of priests; Warmth & encouragement from the parish priests; Present pastor of this parish very welcoming and kindhearted; Priests (are kind, welcoming, positive/optimistic); Priests are very friendly and understanding; The genuine character of our parish priests. They are kind, intelligent, sincere, with good sense of humor *

<p>Friendliness of both priests; Friendliness of Pastor and Assistant; Friendliness of pastors; Friendliness of priests; Friendliness of the Pastors; Friendliness of the priests; Friendly pastors; Friendly priest; Friendly priests; Our priests are very friendly; Parish priests extremely friendly; Pastors are very friendly; Pastors/priests friendly; Priest friendliness; Priest friendly; The friendliness of priests; The friendliness of the clergy; The friendliness of the pastors; The friendly pastors; The Pastors are friendly; The priests are friendly; The priests are so very friendly; Priests are cordial; Friendship with parish priests and other Holy Cross Fathers; Friendship with the parish priests and other Holy Cross Fathers when they assist; Our priests are friendly and attentive. We are fortunate to have the Holy Cross Fathers *</p>	<p>Approachable priests; Parish priests-approachable; Pastors are very approachable; Priests are very approachable; Both priests are very friendly, easy to approach; Friendly priests (very approachable); Friendly, approachable priests (good humor); Priests are friendly and approachable; Pastor & Associate are very friendly and approachable; Priests are friendly, easy to approach, dedicated; The pastor/priest very approachable, demonstrate genuine care; Honest, approachable priests; The pastors are wonderful people-approachable; The pastors are always willing to talk with you; To be able to find comfort talking to the priest; Friendliness of clergy, ability to talk to clergy about a problem; I would feel comfortable talking with the pastor; Able to talk to pastor; The priests are very helpful and readily available if you need to talk over any concerns; Pastoral team - approachable, warm, supportive; Pastors - accessibility; Availability of priests *</p>
<p>Parish priests welcome all and make parishioners comfortable; Priests - very welcoming; Priests very welcoming; The parish priest, his friendliness and his welcoming nature whenever you enter the church; The priests are very welcoming; The welcoming priests; Very welcoming pastor and staff; Welcoming atmosphere from priests and parishioners; Welcoming atmosphere, priests are very friendly; How warm and welcoming the priest and pastor are and sense of humor; Friendly and welcoming priests; Friendly priests always greeting and helping everyone in need; Clergy is always there to greet parishioners; Priests are present, pleasant & committed - greet everyone *</p>	<p>Excellent way the pastor interacts with all people; Interaction of priests with parishioners; Priests are great, very interactive with parishioners; Priests are with the children; Priests how they are with the parishioners; Priests know our names; The openness of both priests to talk to you; Feel very comfortable with priests, as do my kids; I comfortable and well the priest make you feel. Enjoy coming to Mass on Sunday; Easy to speak to priests, very welcoming; Pastor in touch with parishioners; Both pastors - their knowledge & their positive interaction with all members of the parish; That priests take the time to show interest in your family, etc. every week. Love the children's resources, VBS, etc. *</p>
<p>Quality of pastoral leadership; Strong leadership; Leadership from Pastor and Associate; Leadership - Fr Mulligan, Fr. Vijay; Leadership of the priests; Leadership and friendliness of the pastors; Pastoral leadership; Sensing security in leadership; Services and leadership provided by pastors; Great spiritual leadership *</p>	<p>Our parish pastor and priests (openness and communication skills); Personable pastors; Friendliness and outgoing nature of priests; Priests - genuine and honest; Priests - one of the people; Priests are friendly, personable, supportive, responsive; Priests' personability *</p>
<p>Our two wonderful priests. They are amazing with the word of the Lord, with the children. It is a joy to come and see the both of them on a regular basis. I hope the Lord keeps them safe and health forever.</p>	<p>Consistent support of Holy Cross pastors; Continuity provided by Holy Cross Fathers; Holy Cross Fathers; Holy Cross priests; Our priests of Holy Cross; The dedication, friendliness, welcoming of all Holy Cross Fathers; The Holy Cross Fathers; The Holy Fathers *</p>
<p>Our priests who all have different and unique gifts to offer us; Pastors who "walk the talk" *</p>	<p>Camaraderie between pastor and assistant; The communication between Priest, Assoc. Priest *</p>
<p>The priests - they are approachable, kind, informed about Catholic, personal modern issues. They give us the cup to drink.</p>	<p>The priests are excellent - make you want to come to Mass; How friendly the priests are with the children to make Mass inviting for them *</p>

<p>Our priests. We are blessed to have them; Wonderful pastoral ministry; Priest(s); Priests/Pastors; The 2 priests; The parish priest; Parish priests; Pastor; The pastor; The pastors; Pastors; The priest; The priests; The Pastor/Assoc. Pastor; The pastor/assist. Pastor; Parish priest and assistant; The Pastor and priests; The Pastor and Assistant Pastor and all the Holy Cross priests; Pastor and Assistant; Pastor and Associate; Pastor and clergy; Clergy; The clergy; Our priest(s); Our pastors/priests; Our parish priests; Asst Pastor; Associate Pastor; Current parish priest; Current priests; Celebrants or Priest Mulligan and Vijay; Father; Our pastoral team; Services provided by priests *</p>	<p>Understand priests (excellent teachers); Pastors of the church are excellent and make for interesting and educational homilies; Our priests who do not hesitate to teach us and help us understand Jesus; Our priests who are instructional but non-judgmental and who are very encouraging; Friendly and knowledgeable priests; Fathers knowledge and humor; Priests are warm and informing and accessible; That the priests do address the problems of the world in plain, blunt terms; The priest speaking *</p>
<p>Rapport with pastor; The closeness with the priests *</p>	<p>Father Jim and Father Vijay; Father Jim & ViJay, friendliness, very informed on events *</p>
<p>The positivity and energy from the priests and parishioners; The friendliness of the clergy and parishioners; Friendliness of priests and parish members; Friendly pastor, asst. pastor and office staff; Friendly, caring clergy and staff; Parish priests and leaders; The priests and leaders are excellent *</p>	<p>Father Vijay; Fr. Vijay's involvement with the youth; Fr Vijay is great with the kids; Father Vijay and the way he embraces everyone, especially the youth!; Interaction with Fr. Vijay - he has brought a fresh renewed perspective to this parish; Father Vijay is very accommodating and welcoming; Father Vijay has been extremely supportive during RICA process; Father Veejay - friendly, funny *</p>
<p>The humor of the priests; The way the priests are joking; Light hearted priests; Friendly pastors with sense of humor *</p>	<p>Father Mulligan; Father Jim; Father Jim has handled excellently the sex scandals of the church as a whole; Father Jim Mulligan - wisdom, humor, excellent homilies; Father Jim's jokes about hockey; Long time acquaintance with Father Mulligan *</p>
<p>The love and passion of the priests; Pastors' dedication; The friendliness of the priests and their dedication *</p>	<p>The strong commitment from pastor and parish priest towards nurturing relationship with Christ.</p>
<p>Outreach</p>	<p>N=115 * = multiple responses</p>
<p>Care for those in need for food; Community outreach provided by food bank; Enjoy helping at Harvest Kitchen; Feed the hungry; Feed the hungry (needy); Food Bank; Food Bank/helping those in need; Help the poor (ie. Food Bank); Helping food bank; Initiatives to help poor, e.g. food bank; Our effort to feed and help those who need help; Our food bank and Harvest Kitchen for those in need; That they help the community with food nights; Your outreach (Harvest Kitchen); Food Bank and Out of Cold program for needy people; Out of the Cold *</p>	<p>Social Justice; Sense of social justice; Social justice priority; Social justice commitment; Commitment to social justice; Its commitment to social justice; Our commitment to social justice; Social justice projects /awareness; Social conscience; Social justice ministries; Social justice involvement; Social justice initiatives; Social justice activities; Focus on justice; Focus on Social Justice; The focus on social justice; Active in social justice; Emphasis of the priests on social justice; Emphasis on social justice; Dedication to social justice; Involvement in social justice; Our concern for social justice and associated efforts; Our social justice performance; The social justice aspect; The work for social justice *</p>
<p>It's outreach to everyone; Outreach; Outreach efforts; Outreach ministries; Outreach to community; Reaching out to all; The many outreach programs available through parish; How they help people; Help; How this</p>	<p>Commitment to the poor; Care for the poor; Helping poor; Helps the poor; Outreach to poor; Outreach to the poor; Outreach ministries to the poor; The interest shown for the poor; Work with poor *</p>

church helps people; Assisting others; Service to others; Outreach to sick and those grieving; Outreach to poor and sick *	
Caring for the needy; Emphasis on helping the needy of our community; Giving to needed; How efforts are made to help those in need in our community; It's vibrant outreach to those in need; Outreach to and advocacy for those in need or distress; Outreach to the needy; Outreach eg St. Vincent de Paul; Parish involvement with the needy; Taking care of those in need; The help they give to the needy; The way in parish wills to the needy *	Striving to fulfill the needs of the poor/social justice; Not afraid to discuss important matters - poverty, social justice; Focus on social justice and the poor; Many programs for social justice and Food Bank, Harvest Kitchen *
Community focus; Community involvement; Get involved with community issues; Involvement of parish and members in the community; Parish involvement with the community; Support to community; The parish is excellent for our community involvement; Parish involvement in community needs (St. V de Paul, Food bank, etc. social justice, Third World responsibility, etc.) *	Always pushing the envelope on who we minister to - the disadvantaged; Concern for less fortunate; Helping of poor and less fortunate; The devotion to the poor and needy; The helping of the poor and the needy; A lot of focus on the poor & needy; It's act of giving to the less fortunate (soup kitchen, 3rd World country work); The work the church does to help the poor here at home and abroad *
Church and its Features	N=61 * = multiple responses
Atmosphere in the church; Beautiful and peaceful environment; Environment - very peaceful; It feels holy and respectful; Pleasant surroundings; The feeling of peace while in church *	Church- well taken care of; Very well kept church; Well kept; Well kept church; Church and grounds always neat and clean *
Beautiful church; Beautiful church building; Look; Looks nice; Lovely church; Physically beautiful parish with stained glass; Altar; Upper balcony *	Clean; Clean atmosphere; Clean church; Cleanliness; Very clean and well maintained church; Cleanliness of the Church and its environment *
The church; The church - very satisfied; The church as a whole; The church itself; Building; Building itself; Church facilities *	The upkeep of it; Upkeep and environment and liturgical decorations are excellent *
Free to come and go and pray at my own time and love this church; I enjoy coming to the church and pray God; Nice church to attend; Meeting place *	Location; The locality; The location; The location of the church; Near to my home; Within easy distance; Close; Close to (my or our) home *
It uses English language	Baby room; Crying room *
Involvement in Ministries and Parish Activities	N=49 * = multiple responses
Many ministries; Ministries; Many different ministries to become involved in; Many ministries/activities to participate in; Number of ministries; Numerous ministries available; Participating in ministries; Participating in the ministries; The various ministries and committees one can be involved with; Variety of ministries; Have lots of ministers; How active in so many ministries, etc.; I have been encouraged to participate in several ministries *	Volunteer work; Various programs for volunteering; Many opportunities to volunteer; The many opportunities to volunteer; Co-operation/work of those who volunteer; We get things done (live out our Catholic values/beliefs) *
Involvement of parishioners; Lay support; Many lay opportunities; Good opportunity for laity involvement in parish life; Parish involvement; The level of involvement of parishioners; Number of active parishioners; Invite people to participate *	Church activities (social); Get together; Many activities for variety of ages; Monthly bridge; Social activities; The socializing *

Parishioners are encouraged to give input to decisions in the parish; That your opinion or voice is heard and considered; I feel well informed about what goes on in our parish; The communication of parish activities *	CWL; The encouragement of active participation of women *
Children events; Children's involvement *	Extra-curricular activities, hikes, food drives, etc.; Activities *
Faith / Spiritual Development	N=25 * = multiple responses
Ability to offer a Catholic view on current issues; Its openness and modern-day use of today's news and world events; Relevant & important issues discussed at services; Discuss controversial topics; The involvement in world issues; Very much in tune with what is happening in our community and the world; The relatability to current events (Leafs) *	The focus on education in faith; Educational; Adult education; Understanding faith; Informative, educational; Informative; Education of those who would like to join in the Catholic faith *
Children being introduced to Our Lord; Faith formation for children; I love to see the children gather for their message; Bible camp *	Teaching good values and rituals; Stimulates my faith; Education for the soul; Learning about Jesus *
Miscellaneous	N=174 * = multiple responses
Communication; Good communication; Can understand; Kept informed; Well informed; Weekly bulletin *	Availability when in need; Being there in time of need; Always there for me; Knowing it is there for me whenever I need it; Assisting parishioners with financial needs *
Our leadership; Leadership; Effective management; Professionalism; The organization is perfect; Very well run; Transparent financial disclosures *	Concern; They prayed for, and supported me (emotionally/spiritually) when I was gravely ill; Bereavement Committee *
Office Staff; Staff; The staff; Approachability of staff; Parish Staff - priests; Parish administrators *	We care about each other and our community and world; So many people are ready to help one another; Love and care for one another; Support of other church communities; The community involvement; Very helpful; Willing to help *
Service; Services; Services available; All the services provided; The kind ministry and the hard work they do; The ministers; All the services provided *	Everything; Everything I love; Love everything; I love this parish!; Parish; All good; Blessed St. Kevin's. Nothing broken - so don't fix it! *
The connection between our children's school and our church; Close connection with elementary schools and high schools and parish; Our relationship with the local schools; My children attend St. Kevin's School - the bond between school and parish; Community Catholic schools *	Attendance; Lot of people; The parish provides many opportunities for parish people to come and worship; Variety of age groups who attend (nice mix of young & old); Combining youth and adults; Church <gathers> *
Actively involved with elementary and high schools; Interaction with elementary and secondary students; Involvement in schools/youth; Involvement of schools; Involvement with schools *	Lot of young people (kids); Lots of young people; See more young people coming to this parish; The parents taking their children to Mass; There are a number of families and children attending; Good amount of young families; We can bring young *
Support of young people; Efforts to bring youth back to the church; Keep (young) people coming; Including schools/young people with church activities; Youth Ministry; Youth/young family in the community *	Sharing faith with others; Spreading the Gospel; Spreading of peace; Renewing our faith; Faith *

Great with children; Great with the school kids; How they greet children during Mass; Work with children; The participation of the young children as altar servers *	Peace; Peaceful; The feeling of peace; Peace and quiet; Peace of mind *
Acceptance / Accessible / Acknowledgement / Colours / Devoutness / Diversity / Diversity of religious and parishioners / Family orientation / Focus on family /	Generous / Honesty / Joy / Love / Non judgmental / Non-pretentious / Open minded / Piety / Progressive / Quality / Reliable and dependable / Respect / Respect for traditions / Smell
Coming from a Protestant church, no difference in worship	Human element
Environment; Climate; Attitude *	Opportunity to co-operate
Father, Son and Holy Ghost	Parking; Parking!?! *
Feel God's presence here, love, warmth, hope, leadership.	Place to go
Giving communion	RCIA
Have the Blood of Christ	Something for everyone
Hours available	TMIY
How my despair/grief disappears after Mass	Visibility to non-Catholics (location, location)
We are proud of our church and its history	My 3 children were baptized, First Communion & Confirmed here; Grew up in St. Kevin's *
Humor; The humor; The humor and attempted humor in making the service real; Jokes *	Don't have to fill out surveys!!; Just move to Welland 2 wks; Just started attending

Categorized Results for Question 64

460 respondents provided 939 responses or statements which are grouped into eight categories

Young People including Youth, Children, Young Families & Young Adults N=298 * = multiple responses

Attendance - young people; Regular Mass attendance of younger parishioners; Young people attending *	Attract young people to our faith as a way of life; Encouraging the young to "practice the faith" *
Decreasing attendance, especially among the young; Low attendance of younger people; Lack of attendance of young people; Lack of commitment to worship on part of the young people of our parish; Lack of young people attending - majority are older individuals; Lack of young people attending church; Not enough young people attending Masses; Young people not attending Mass; For the young ones attending; Probably the lack of younger people - not sure the stats *	Attracting and keeping young people involved in church life; Attracting the young to participate; Continuing to keep the young involved; Encouraging young people to be active in church; Encouraging young people to continue their involvement with the church after they graduate *
Attracting young people to regular attendance (18-35); Encouraging young people to attend church; Encouraging young to come; Attracting the young to participate in the Eucharist; How to engage younger people to attend *	Getting the young involved; Getting the younger crowd involved in the church; Getting young people involved; Getting young people more involved; Engaging younger (<50) people *
Getting the younger generation to attend Mass weekly; Getting young people to come to church; Getting young people to Mass; Getting younger people to attend Mass; Getting more young people out to church; Get young people to *	Getting young people involved & encouraged to participate (Stations of the Cross were very moving); Getting young people involved in all aspects of the church community *

Keeping the young in attendance; Keeping our young people here in the church; Keep young people going to church *	Keep the young people involved; Keeping our young people engaged and motivated; Keeping the younger generation involved with the church *
Need more young people to attend Masses; More young people to participate in the Mass and in the various committees of the church; More young people attending *	Lack of interest in young population; Getting younger people more interested in the parish; Keeping young people interested; Keeping young people interested or bringing new young people in *
Attracting young people to be more involved and committed to regularly attend Mass; Getting more young people to attend and get involved with the parish and community; Bringing young people back to church; Drawing young people back to Mass and the Sacraments; Get the young back; Getting younger parishioners back to regular worship at church, ages 25-50 *	More involvement of the young people; More need to involve the young; Lack of involvement of young people; Young people need to participate more; Young people not volunteering; Participation by young people; Having young people participate more; Need to get young people involved more since they are not coming as much as past generations; Recruiting volunteers - young people *
Attracting young persons; Bring in more younger parishioners; Bring in young; Bring more young people; Bringing young people in; Bringing young people into the church; Bringing younger people into the parish *	Young people; Need more young people; More young people; Loss of young; Need younger people; Not a lot of young parishioners; We need more young people; Young blood *
Engaging young people to stay; Getting young people to stay within the church family; Keep the young people coming to the parish *	Updated music for younger parishioners; Updating services to attract a younger crowd; Making services more meaningful for the younger crowd *
Communicating with young; Engaging young people; Reaching out to young people *	Addressing the needs of the young; Opinions of young people being heard and opportunities for them *
Spread the Gospel to the young people	Young and old have lost faith.
Youth as Subgroup of Young People	
Youth; Youth in parish; Our youth/young adults; More teens; Need more young adults and youth *	Involving youth; More youth (13-17) involvement; Need more youth involvement; Youth need to be more involved; Youth involvement *
Attendance of youth; Youth attendance; Youth attending church; Lack/sense of lack of young adults and youth at church; Not enough teens attending; For such a large church, small #s of youth attend; Younger adolescents not attending; Lack of participation of our young and youth; Decline in youth participation *	Involvement of youth and young adults; Involving families/youth; Involving youth and young families; Involving teenagers & engaging young adults e.g. Faith Café; Youth - Young adults, Divorced adults, Widows, Widowers: Safe - comfortable social activities, maybe more educational classes, day trips *
Getting and keeping youth involved in regular attendance; Getting teenagers into the church; Getting teens and young couples out to church; Having more youth at Masses and young adults; Having the youth attend Mass; Keeping the youths coming to church *	The need to get youth and young adults more involved as they are future of parish; Keeping high school and young adults involved; Getting teenagers & young adults more involved in the church; Keeping the youth active members of the church *
Attracting adolescents 16-19 years old; Attracting secondary school students; Attracting youth (i.e. Niagara College students); Attracting youth/young parishioners; Attracting youth and young families *	Getting youth engaged in Catholicism; Keeping youth engaged in the faith; Keeping teens and young adults active in their faith; Keeping youth involved in the church or their faith; Linking social justice activities of youth more closely with the church *

Bringing in youth; Need to attract youth to attend (teens); Bringing more youth back to the parish; To bring the youth back; Bringing youth back to the parish; Retaining youth and young adults; Keeping our youth; Retaining youth and young adult membership *	Helping teens & children to relate to God in a personal way; Helping teens & children understand the message of God; Getting the youth to recognise their faith; Getting youth and young adults involved or participate in our beliefs and religion *
Connecting with teenagers/youth; Connecting with youth; Engage youth; Engaging our youth; Engaging teens; Youth engagement; Incorporating youth; Engage youth and young adults; Engage youth and younger people to become active and support the parish *	Teaching Catholicism to youth (teenagers); More teens retreats because children need to be approached in this prime time of faith to encourage faith. *
Reaching out to the youth; Reaching out to the youth, getting young people/teenagers to come to church; Outreach to youth with non-attending parents; Needs to be more youth outreach; Appeal to youth and lapsed Catholics; The recruitment of the youth and young families *	Youth ministry; Ministry to teens; Ministry to the youth; Programs for teenage people; Programs for youth and young adults; I feel there needs to be more connection with teens, not sure if there is a youth group, but that should be advertised. *
Get the youth more involved; Getting more young people involved (teens); Getting youth involved; Getting youth more involved; Getting teens in extra things out of school *	Bring youth in to Masses; Involving youth in liturgy; Getting children/youth to participate in Mass, i.e. following Jesus; More youth and young adult involvement (lack of liturgy); Establishing a Youth Mass; Is there a children's or youth choir? *
Getting more youth involved in ministries. At present many are aging and should make room for the young; Getting more youth involved in parish activities so things can continue on when above [elderly] can't; Informing the youth time of the activities of church groups in case they want to join they would know when, how and where *	Attendance by youth and younger families - making Masses more relevant to them; Including youth - making Mass more meaningful for them; Keep youth/young adults interested in the church and worship; Making the Mass accessible/applicable to today's youth - addressing "modern" problems with a Catholic lens eg. Gay/bisexual; More upbeat music that would appeal to youth *
Continuing to meet the needs of youth and relevancy; Meeting needs of adolescents and young people *	Keeping the youth interested; Not very interesting for youth; Youth interest; Youth losing faith or interest; Disinterest of youth; Not enough teenagers/teen activities that have many people interested *
Making things easier for youths	If the youth don't get jobs ?
Children, Young Families and Young Adults as Subgroup of Young People	
Catholic children not attending Mass and falling out of practicing their faith; Drawing in more children; Encouraging children & teens to attend church; Engaging children in parish life; Getting Catholic children to come every week; Meeting the needs of our children; Need more younger children to serve altar; No kids *	Encouraging our children, teens and young adults to take an active part in church life; Bringing young adults or teenagers into the church; Participation of children and families; Bring the young families into the church as well as young adults and children; Making/keeping the faith relevant to young parishioners - kids/teens/young adults *
Bringing in more young families to attending Mass; Encourage families to attend regularly; Encouraging more young families to attend Mass weekly with their newly confirmed children; Failure of parents with young children to attend Mass; Getting families and young people to attend Mass; Getting young families to	Attracting more young couples & families; Attracting young married couples and families; Reaching out to young couples and adults; Attracting young adults and young families; How to attract young adults and families to be with us in community; Lack of attendance by young adults and families; Lack of

attend Mass; Having young families attend; Keeping new parents to attend with families; Reaching out to young families to attend weekly Mass on Sundays; Getting the younger families/people to attend on a regular basis, not just when their children are to receive something from the parish; Young families to bring their children to weekly Mass *	younger adults and families attending church; Spreading the Gospel to young adults & families; Attracting young families and young adults *
Attracting young families; Bringing in young families; Bringing our young families back; Including young families in activities outside church; Young families *	Having young adults getting involved with church activities; More activities for young adults (as their involvement needs to increase); Interesting 20-30 yr. olds; Getting young adults involved; Getting young adults; Participation of young adults; Recruiting young adults *
Dwindling number of young families; Young families not coming; Young families lives are so busy it is difficult to find time to volunteer *	Keeping young adults engaged; Keeping young adults in the faith; Young adults - keeping *
Encouraging young adults to become church ministers; Encouraging younger adults in ministries; Young adults replacing the elderly who are involved in parish ministries, ie. St. V de P; More young adult to middle age parishioners to fill ministries *	Support for young single adults; Occasions for young adults (35-45) ie. CWL at evening times, groups for adults at reasonable times *
Getting young adults to come to Mass; Getting more young adults into Mass; Keeping the young adults coming to church on a regular basis; More young adults to attend Mass; Young adults coming to church; Encourage the young adults to come back to church *	Young adults; Young adults late teens to thirties; Missing Youth (20-40 yr olds); The need for more young adults; Loss of young adults including my own young adult children who don't seem to connect any longer *
Outreach to Those in Need	N=138 * = multiple responses
Addressing the needs of the poor; Assisting the poor; Engaging in the materially poor; Help the poor; Helping poor; Helping reach the very poorest of families; Keep meeting needs of the poor; Meeting the needs of the poor; Meeting the needs of the poor & unemployed in this community; More money for the poor; Needs of our poor; Poor; Poor and homeless; Poor in our community; Continual support for the poor as numbers are growing; The poor; Providing for the poor; Serving the increasing number of poor in our community; Serving the poor which is done here very well!; The less fortunate, poor - more help *	How to effectively help the needy; Increase parishioners helping needy; More help for those in need; Help people in need; Helping the needy; Helping the less fortunate; Helping those families in need; Helping those in most need, there are so many; Helping those in need; Needy families; The outreach to the needy; Wants help more people needs; Meeting the needs of needy in the Welland community; Needy; Outreach to those in need; Continuing to provide for those in need; Caring for the need *
Meeting the community's growing poverty needs; Poverty (no work/low wages); Poverty in the community; Poverty will continue to be in Welland; The increasing amounts of poverty within the area; Need: eliminating poverty in Welland; Growing need of help in community with poverty, homelessness; The increasing amounts of poverty within the area *	Accepting all for whom or what they are; Inclusion; To not exclude a portion of the population due to a different view of being, as we are all human; Reaching out to those on the fringe of society, both community members and others in the community.; Reach out to people who feel alienated; Reaching out to those not mainstream i.e. impoverished, etc., to feel part of this community.; Support for the marginalized *

Affordable housing; Homelessness; Help homeless - I know we have Food Bank on St. Harvest Kitchen Nov-March *	Addressing the needs of sick; Reaching out to the sick and needy; Those sick or homebound *
Feed hungry; Feeding the less advantaged; Feeding/helping the poor; Feeding all the poor in the community; Helping feed the needy; Feeding the poor; Poor people - need for food; The great demand for help to the poor - even with all of our ministries (Food Bank, Harvest Kitchen) *	Outreach programs - seniors; Outreach to seniors and widowed; Reaching out to the quiet elderly who cannot come forward who are sick and isolated; Need for organizing transportation for seniors to attend Mass; Provide transportation for seniors unable to drive to services; Helping elderly people, caring about them, calling to see if they need help and keeping in touch with them. *
Food bank - need dietician classes to help folks learn how to best use the gifts of food they are given and gratitude; People in need and some of these do not know how to cook to make money stretch.; Keeping up with today's society, through the involvement of food bank and tending to the needy *	Not feeling welcomed because I am a single parent.; Outreach to single parent families; Outreach to single parents; Helping single parents; Ministry to single, divorced, marginalized (due to sexual preference); Supporting broken families; Divorce; Outreach to single adults *
Food bank; Food banks needs; Keeping the Food Bank plentiful; Needs of Food Bank; Operating Harvest Kitchen and Food Bank; There are challenges facing the food drive; Maintaining resources to offer Harvest Kitchen and Food Bank; Meeting the needs of food bank demand *	Outreach to gay (LGBT) youth and young adults as well as others who have left; Meeting and accepting needs of gay and lesbian *
The food bank. It seems not many people give to it. If only they bring one item, so be it nothing to be ashamed of; Increasing number of people relying on food bank, harvest kitchen and having money to meet their needs; Continual increase of community needs - food, housing *	Supporting all the causes; Supporting the causes; Reaching out to everyone necessary - too many poor; Reaching out to local community, not just overseas; I would think meeting the needs of our large parish community; Community support *
More for Out of Cold; Out of the Cold; Out of the Cold, Food Bank *	Growing number of people in need of help (financial); Helping those in financial need; Serving the needy - food bank, financial aid *
Expanding our efforts in social justice matters in a larger scale and help more people; Making an impact on region in social justice issues; Social justice; Growing social needs *	Joblessness; Unemployment *
St. Vincent de Paul; S. Vincent de Paul; St. Vincent de Paul's needs *	Opening up to non-Catholics
Parish Outreach is excellent, this requires the participation of government at all levels	Reaching out more to those who are suffering with mental health
Helping other parishes that are in need financial	World suffering and need of money and condolences for humanity: Lifting the World *
Attendance	N=135 * = multiple responses
Attendance at Mass; Attendance is down; Decline in attendance; Declining base of people who attend Mass; Declining participation; Declining worshippers; Decreased attendance at weekly Masses (Sun.); Low attendance; Not enough attending church; Not as many	Bringing back parishioners; Bringing extended family members back to the parish; Catholics come home; Fallen away Catholics; Getting inactive to return; Getting the inactive Catholics to go to church again; Inactive Catholics; Inactive Catholics, especially the

people go to church; Maybe more should be in church more regular; People not attending the Mass regularly; Regular attendance of all parishioners; Shrinking attendance; To those not regular; Catholics who are registered but don't attend church; Helping Catholics in our community who rarely attend Mass; People coming to church; To get people to attend week day Mass *	younger people; More Catholics return to their faith; Recruit non practicing Catholics; The inactive Catholics - church is bursting at the seams at Christmas & Easter. Imagine if we had that involvement every Sunday!; Attract more attention to non-church goers *
Outreach to absentee Catholics; Outreach to non-attending; Reaching lapsed Catholics; Reaching out to disaffected/non-practicing members; Reaching out to in-active Catholics; Reaching those Catholics or non-Catholics to come back to Christ; Bringing back wayward Catholics; Bringing inactive Catholics back to the fold; Bringing inactive Catholics/divorced back into the church; I would like to see more people come back to the church to renew their faith; Finding a way to bring back/attract Catholics in the community who no longer attend Mass *	Getting every Catholic to attend Mass and become regulars in every aspect; Getting families to come to Mass each week; Getting more people out to Mass; Getting more people to come; Draw more people to church; How to get more people to the church; To get more families to come to parish *
Keeping attendance constant; How to keep Catholics in the church; Keeping members in church; Keeping parishioners; Keeping up attendance; Maintaining a sufficient number of parishioners to sustain the parish; Retention and recruitment of parishioners; Not losing our parishioners and bringing new ones in, Having our RCIA involved *	Needs more followers to attend. Not just at seasonal Masses. Not the church's fault at all, just the people need to recognize God's love.; Where are the parishioners every week! I do not like the "C" and "E" people (Christmas and Easter). If you can't make it to church all year, do not come for these days. The Catholic faith ends if it is not passes down to your children.; Overcrowding during holy holidays *
Enrollment; Membership; Membership - getting more parishioners; More parishioners; More parishioners to attend Mass; More people joining the parish; More people to come here; Need more people *	The elderly cannot attend the church; Aging community; Aging congregation; Aging members, no younger members; Aging of church attendees; Aging parish; Aging parishioners; Aging population; Current congregation is aging; Elderly ill; Growing elderly population; Keeping aging population able to attend church; Senior Citizens; Parishioners getting old/dying; Many deaths *
Family attendance; The number of families not following their faith and not attending Mass; Kids coming to church; Attendance, especially younger people - more enlightened priests *	Aging demographic (some young families but will they keep attending when their children are older); Older parishioners - what happens when they are gone; Losing parishioners as elderly grow older; Older community, need more youth *
Grow parish; Growing the population; Growth; Increase the parish; New members; New parishioners; New parishioners - growth as community ages; New and young members; Need new parishioners. Merging of churches? *	Aging parish community - insufficient involvement/participation of younger people; Aging population - getting more participation from younger parishioners; People attending church young and old *
Involvement in Parish	N=60 * = multiple responses
Maintaining ministries; Ministries; Ministry work of the parishioners - are there enough to help out?; Involvement in ministries *	The need of more volunteers for the various ministries; Volunteers for Ministers of Communion and Lectors and Altar Servers; Recognize who wants to participate in liturgy, i.e. Eucharistic Minister *

Invite you to participate in parish ministries; Encouraging more people to be included in ministries and not just for certain ones; Getting people involved in ministries; Getting people to volunteer for various ministries; Get more parishioners involved in ministries; Involve families in liturgy; Involving families in the liturgy *	Age of most volunteers - mainly seniors; Aging volunteer group; Everyone is getting old - need new people to assist parish; Major helpers at church are older; Succession plan for our aging ministers (lay); The aging demographic of parishioners - who will take over those ministries as people pass on; The decreasing number of volunteers as people age; Less of older experienced parishioners *
To continue to do this great work in these times; To keep up the good work that is being done!; Keep up the good work! We do charity well; we need to do justice as the whole church *	Encouraging leadership in younger parishioners (much is being done already); The reluctance of the "old guard" of church laity to turn over the reins to younger people; Volunteers from the younger generation *
How to get in touch with parish ministry leaders - difficult & frustrating	Personal complaint - not recorded - Used to volunteer but stopped because an actively involved parishioner was rude...almost stopped going to church but decided not to allow this to affect my faith
Always need volunteers; Always need additional volunteer, though many wonderful parishioners do already!; Getting more volunteers; Getting volunteers to help with community events; Volunteers; More volunteers; Volunteer base - growth; Volunteers to these activities; The demand of volunteers to keep up with help; Making use of its large membership; Lack of volunteering work *	Encouraging more parishioners to be involved with church life; Making people feel involved and want to come back; Involving new people into the church and activities; Keeping people involved; More active members; More involvement; More involved Catholics; Need for more people to be involved in the services offered by church; Openness to becoming involved with the church; Involve families; Involvement by community members (in short terms); Involving #2 [youth and young adults] in active parish life; Greater involvement in the schools *
Faith and Spiritual Development	N=57 * = multiple responses
People losing their faith; Wavering faith of some; Those who do not practice the faith; Lack of commitment to live as a Roman Catholic; School /children/parents attend but do not practice the faith *	Meeting the needs of all age groups and social economic groups, especially a program like "This Man is You" but for women; Continue that Man in You. Husbands and fathers need this. *
Lack of faith; Lack of faith in modern society; Doubt about God; Doubts of society about Christ *	Educating young kids; To have Catholicism school for children at least twice a month here in the parish *
Opportunities for spiritual growth; Continued spiritual growth; Foster spiritual growth; Creating opportunities for spiritual growth; Encouraging all out Catholic growth; More extra (evening) growth opportunities; Meet people's spiritual needs; Spiritual discovery; If you want social change, you must start with individual's spiritual growth - call to holiness *	Offering more religious programs for parishioners to attend; Providing strong Catholic teaching; Religious education; Education; More opportunity to teach our Catholic faith (education); Bringing in more for the RCIA program; Guest speakers in Lent or Advent; More teaching - of the bible - bible study - scripture brings truth and healing. Faith comes by hearing. *
Keeping Gospel relevant; Equating the teachings from the Bible to everyday life; Relevancy as religion pertained to our daily life; Making church relevant in today's world; Keeping Catholic values front and centre; Catholic views *	Holding attention of parishioners during sermons; Provide more homilies that pertain to today's trials and problems; Preaching more about the reality of the seriousness of sin i.e. the Four Last Things and the Ten Commandments; I believe having more historical content, stories, etc. on the life of Jesus and the church would interest people; Boring *

Continuing evangelization; Spreading the Gospel *	Information & prayers on parts of the world that are suffering for their faith
Church in general - must engage hot topics and update her understanding of the causality of the biblical word - man's vs. God's. (Causality - empire building vs spiritual; might vs numbers)	Move focus on the inner Spirit of God in all of us in modern language
Assisting disbelievers to change and believe	The need to show our strength as a Christian community in all churches because of the Middle East.
Helping family members explain to non-Catholic family members the importance of their faith	To help us understand God's will
Demonstrating how we live our faith. Separating the bad deeds of some with the true meaning of being Christians - a few/many misdeeds should not define our faith.	Keep our faith strong for commitment for all ages (involvement); Helping parishioners keep faith, hope during these troubling times; To keep our faith going, which it is *
Liturgy and Spiritual Practices	N=57 * = multiple responses
A need to stress the "sacredness" of the Mass; Silence and respect during and after and before Mass; Little or no reverence for the Blessed Sacrament; During Apostles Creed - all bow.; Liturgy (Sunday) *	Too much noise before Mass; Amount of chatter prior to Mass; Would like it to be more quiet before Mass begins *
Children's Liturgy; Not a lot of younger readers (majority is older); Lack of altar servers; More child involvement in Mass (enactments, etc.); Mass with children - all should kneel - kids learn by example *	Explore more interactive opportunities at Mass/Liturgies beyond singing and responses (perhaps at particular Masses only), during homily?; Mass more interactive with parishioners *
Promoting social justice activities and events during/before Mass that parish participates in	Audio/visual technology incorporated in Mass; A screen so that we could read along better use *
Evening weekday Masses for those that would like to attend daily; Need 7 pm Mass; No evening Mass, this was nice during Lent; Would like an evening weekday Mass *	Softer seats in pews; Nothing. It's good, but kneelers for the altar servers would be nice. *
Impactful homilies; Making homilies relevant to daily life; Relating sermons to life today; Stimulating yet relevant homily *	Celebrating more feast days, eg. Divine Mercy Sunday, Assumption of Mary
Many hurting Catholics - need healing services; I wanted Healing Masses *	The fact that the Masses are not offered in maybe another language other than Spanish (although it is kindly offered in Spanish)
The selection of music does not always inspire - need to sing traditional songs more; Please play the organ more often and sing more verses - request people to remain until last verse sung; Have more seasonal music. Lent - Lenten music. Advent - Advent music. Christmas - Christmas music.; Lack of music at 8:00 Mass *	More timings for Confessions would be good; Rules for confession; Sacrament of Penance - getting people to go; To consider general absolution/Confession (find fewer people attending twice yearly. Continue holding beautiful service but have general absolution). Times are changing *
Keeping Mass interesting; Formatting the Mass to feel current; Shorter Mass; Hard to think of one - it's a thriving church! Suggestion: I'd love a 1/2 hr. Mass option w/out all the songs, etc. *	Adoration regularly or occasionally; Lack of Adoration time; More adoration time (Blessed Sacrament); More devotion time; Pray to Holy Sacrament times *
I want Prayer Group; Lack of a parish prayer groups; Need prayer groups to pray for one another *	First Friday devotions; First Saturday devotions; Rosary recitation before Mass *

Finances	N=42	* = multiple responses
Finances; Financial; Income; Money; Monetary; Parish finances; Probably finances; Expenses *	Hard financial times; More and more people on fixed income-will we meet the financial needs of the parish? *	
Financial budget for parish activities; Financial needs; Financial status; Financial assistance as needed *	Getting the necessary funds to run the food shelters	
Getting more patrons paying their bills. Where to draw the line when offering help.	Finances for other parishes; Openness to the Church's financial givings *	
Contributions from members of parish; Donor burnout; Need for more people to donate financially; We need to keep the financial support for the parish and community; Continued financial support; Need more money *	Keeping up with finances; Maintaining the high level it currently operates; Balancing all the needs with income and costs; Staying financially solvent and accountable. We do this well, but it must be difficult with such a big, active parish *	
Miscellaneous	N=152	* = multiple responses
Parking ; The parking; Parking lot; Not enough parking; Exiting parking lot *	Parking is sometimes a challenge which is also a positive due to all of the community involvement	
Parking - approach the school across the street to allow parking on school property; Parking - need parking attendants to ensure all spaces get filled *	Better parking (I know this can't be fixed, but it is all I could think of); Parking improvement; Parking expansion (know this is difficult); The parking dilemma for which there does not appear to be a reasonable solution; Parking - especially handicapped parking (not that anything can be done to rectify) *	
Adapting to the ever-changing world; So many changes in our world; Be more with the times; Changing with the time; Change with society's attitudes *	Counteracting the increasing global evilness we face today; Global troubles; Fighting the culture of death *	
Changing society; Changing social laws, attitudes against faith, communion with God, church, life, family; Changing world single households; General secularity of society; Secularism; Engaging and counteracting secularism *	Keeping current with evolving times; Staying current with societal changes; Staying current/modern; Keeping up with new information; Include world activities/happenings *	
Cover-up of sin and corruption by the church; Dispel dark cloud over abuse *	Moral issues and the social media issues that young people face; Moral of our world *	
Dealing with government	Maintaining relevancy in this age of social media	
Economy; Economy of city *	Possible guest speaker addressing addictions, grief, mental illness, domestic problems	
Communicate with parishioners; Communication; More communication regarding activities and ministries; Better communication about church events (email, Facebook?); How about a Twitter account with info and daily inspiration?; Social media *	Aging clergy; The priests are getting old. They need younger priests to help them. *	
Sense of community; Community; Creating a sense of community where parishioners, families, want to spend time and not be in a rush to leave; Working together; Being a large parish, it's difficult to reach everyone and know everyone in person; Some people you see every Sunday and give you the Sign of Peace do not speak to you on the street or store- Choir Director is one of them *	Amount of work for our pastors - another priest?; Need more help (priest and staff); Having enough personnel to deal with all the parish needs; Need more help; Time that the pastor and priests need to reach all the parishioners - our priests work very hard but still there are times when they can't provide for everyone. They need more help *	

Make it more kid inviting; More information sent around activities for young children. I am interested in bringing my daughter to come more often based on a program for children during Mass. It's been on my "to do" list to find out. Last I looked online - could not find information *	More priests; Having more men becoming priests; We might run out of priests; New priests; The need for more priests in all community churches; Priests; More pastors. The parish need more pastors because they have a lot of responsibilities and besides they are responsible for 3 of the Catholic Schools. However, they do an excellent job but are very busy. *
Make more family - less individual; More family activities; More family nights needed; Family-oriented mission work; Provide more activities for families with young children *	The challenges of our priests to engage all; Understanding the great difficulty priests are faced with, but we trust *
Adequately addressing needs of so many parishioners; Balancing meeting the needs of the aged population of parishioners with the need to draw in families and young people; Being a large parish, it's difficult to reach everyone and know everyone in person. *	More comfort with priest; Priests should be allowed Marriage; Priests are great *
Acknowledge new parishioners; Doing something with new parishioners; Welcome new members; Streamlining the process of becoming Catholic *	Clean the church - refinish the seats; Handicap accessibility; Some elderlies with walkers, etc. feel that they have no place in the church to sit; Church is beautiful; More decorations at Christmas & Easter *
Having more social functions for parishioners so they can get to each other better; More social activities; Social gatherings should be more frequent *	Continue to talk about other faiths and religions; Other Christian sects; The challenge of including other faiths in a Catholic and Godly relationship; Us and they attitudes of religions around the world *
Getting schools involved; Increase interaction between school and church; Interaction by priests at schools regularly; Ministry in schools (altar servers); More presence of parish - school staff at regular *	Encouraging modernization with Vatican cronies similar to Pope Francis; Not refusing to marry Catholics who do not attend church regularly; The global trend towards dogma at the expense of good works *
Addressing old mindsets	Religious scandals that continue; Sin and corruption by individuals within the church; Keep addressing abuse; Overcoming past sins of the church *
Attracting more people to the religious life	Openness
Be aware of life cycle changes of parishioners in stress	Opportunity to take part in things beyond our parish, i.e.: WYD, Mission exposure for young adults
Clothing	Race
Confusing re reading various literature	Reading more to needy day life
Funny humor	Sex
Heightened awareness	Showing more of who you are assisting
Keeping the parish together in all services.	The sign
More diversity	Wealth